



## HOW WE SUPPORT THE HUMAN SERVICES OUTCOMES FRAMEWORK

<p><b>Education and Skills</b></p> <p><b>All people in NSW are able to learn, contribute and achieve.</b></p>	<p>We support this outcome by delivering community access to plain-language information and advice about the social determinants of health, and through our engagement with local schools and communities through the Cooeee Initiative in planning for healthy futures.</p>	<p><b>Informed</b></p> <p>Our communities have access to plain language information about their health and how to apply that information to their lives, use it to make decisions and act on it.</p>
<p><b>Safety</b></p> <p><b>All people in NSW are able to feel safe.</b></p>	<p>We support this outcome by ensuring we have in place the appropriate policies, procedures and reporting mechanisms to ensure all our patients are supported to access health and social services that are responsive to their needs.</p>	<p><b>Safe</b></p> <p>Member of our communities can access services without fear of discrimination on any ground and which are culturally safe.</p>
<p><b>Health</b></p> <p><b>All people in NSW are able to live a healthy life.</b></p>	<p>We support this outcome by aligning service mix to community needs analysis, ensuring local access to appropriate on-site health and medical care and providing access to 24/7 Telehealth Services.</p>	<p><b>Accessible</b></p> <p>Members of our communities can access the right care, in the right place at the right time.</p>
<p><b>Health</b></p> <p><b>All people in NSW are able to live a healthy life.</b></p>	<p>We support this outcome by aligning service mix to community needs analysis, ensuring local access to appropriate on-site health and medical care and providing access to 24/7 Telehealth Services.</p>	<p><b>Improved</b></p> <p>Our clients and patients are able to achieve positive improvement in their health.</p>
<p><b>Economic</b></p> <p><b>All people in NSW are able to contribute to and benefit from our economy.</b></p>	<p>We support this outcome by delivering health and social services in rural and remote towns creating jobs and stimulating economic development.</p>	<p><b>Sustainable</b></p> <p>Our communities have access to health and social services that are sustainable and will contribute to local jobs and economic activity.</p>
<p><b>Social and Community</b></p> <p><b>All people in NSW are able to live a healthy life.</b></p>	<p>We support this outcome by working with human services to enable members of our communities to have a one-stop-shop for access to social, behavioural and health services that meet their needs.</p>	<p><b>Connected</b></p> <p>Members of the community are able to obtain coordinated access to social, mental health, specialist and allied health services to address their health needs.</p>
<p><b>Empowerment</b></p> <p><b>All people and communities in NSW are able to contribute to decision making that affects them and live fulfilling lives.</b></p>	<p>We support this outcome by establishing Health Forums in all our communities to inform our local planning and engaging local people in decision making about their future.</p>	<p><b>Empowered</b></p> <p>Our communities are able to participate as a group and individually in decisions affecting their health and make informed choices.</p>
<p><b>Home</b></p> <p><b>All people in NSW are able to have a safe and affordable place to live.</b></p>	<p>We support this outcome by working with human services to enable members of our communities to have a one-stop-shop for access to social, behavioural and health services that meet their needs.</p>	<p><b>Connected</b></p> <p>Members of the community are able to obtain coordinated access to social, mental health, specialist and allied health services to address their health needs.</p>